



U.S. Consumer Product Safety Commission – Recall

Recall Date: May 29, 2014

Recall Number: 14-195

Sunbeam Recalls Holmes Ceramic Heaters Due to Fire Hazard

WASHINGTON, D.C. - *Consumers should stop using this product unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.*

Recall Summary

Name of Product: Holmes Ceramic Heaters

Hazard: The ceramic heaters can overheat, posing a fire hazard to consumers.

Remedy: Refund

Consumer Contact: Sunbeam Products at (800) 834-0056 anytime, or online at www.holmesproducts.com and click on “Ceramic Heater Recall” for more information.

Recall Details

Units: About 151,600

Description: This recall involves Holmes oscillating ceramic heaters sold in black, purple, red, blue and white. The rectangular heaters included in the recall are about 12 inches tall, 8 ½ inches wide and 5 ½ inches deep and have model number HCH1823M printed on a label on the bottom of the product. The “Holmes” logo is on the bottom front of the unit and two knobs controlling the fan and the thermostat are on the top. The heater adjusts between a high and low heat setting and a fan only setting.

Incidents/Injuries: The firm has received 132 reports of units that unexpectedly stopped working and/or overheating, resulting in one report of smoke inhalation and ten reports of property damage involving burned flooring.

Remedy: Consumers should immediately stop using the recalled heater, unplug it and contact Sunbeam Products, Inc. for instructions on how to obtain a full refund.

Sold at: Fred Meyer, Target, Walmart and other retailers nationwide from August 2013 to March 2014 for about \$30.

Distributor: Sunbeam Products, Inc., of Boca Raton, Fla.

Manufactured in: China

[Below is standard language that appears in all recall announcements]

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC's [free e-mail newsletters](#).

Photos

[Photos will display in a slideshow at the top right of the recall.]



Photo 1:

Caption 1: *Holmes Ceramic Heater Model HCH1823M*



Photo 2:

Caption 2: *Holmes Ceramic Heater Model Number Location*

Right Rail:

Box #1:

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to report unsafe products.

Box #2:

Media Contact

Please use the phone numbers below for all media requests.

Phone: (301) 504-7908

Spanish: (301) 504-7800

Link Text: [View CPSC contacts for specific areas of expertise](#)

Box #3:

Stay Connected

CPSC Social Media icons

Box #4:

Report an Unsafe Product

We are still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product.

Additional Boxes: (These boxes in design, but not yet implemented):

In the future, CPSC plans to add automated safety tips and safety resource boxes to all recalls based on the high-level product category that this product falls in. Examples of high-level product categories are Toys, Baby Products, Sports Equipment, etc.